

Why use GP Smart Referrals?

If you currently use **Best Practice** or **Medical Director** as your Practice Management Software and send referrals by *FAX* or *SWT (Medical Objects/Healthlink)* **please consider moving onto GP Smart Referrals.**

GP Smart Referrals is an integrated system that supports GPs to submit referrals securely and directly to the required HHS. It is a state-wide solution with most HHSs onboard. The system offers many benefits that other methods of referral submission do not.

Comparison of referral submission functions/methods

FUNCTION	MSH Template/Letter FAX	MSH Template/Medical Objects/STS	GP Smart Referrals
Secure, electronic transmission	✗	✓	✓
Attach multiple file types	✗	*	✓ up to 25mb
Waiting Times Displayed by Service and Facility	✗	✗	✓
In-built Referral Templates with auto-population of information extracted from Practice Management Software	✗	*	✓
Automatic Referral Status Updates	✗	✗	✓
Automatic Referral Receipt	✗	✓	✓
Can update original referral	✗	✗	✓
Urgent referrals are automatically prioritised on receipt at the HHS	✗	✗	✓
Patient Catchment information displayed	✗	✗	✓
Integrated Service Directory	✗	*	✓
Integrates with Health Pathways	✗	✗	✓
Copy of the referral saves automatically in PMS	✗	✗	✓
Paperless	✗	✓	✓

* = Limited

Contact information:

General Practice Liaison Officers | Primary Care Partnerships Unit

Patient Flow & Central Clinical Services | [Metro South Health](#)

Garden City Office Park, Bld 23

t. 1300 364 155 (option 2)

e. GPLO_PROGRAMS2@health.qld.gov.au

ICARE² values

